Antonio Zamora
Dipl.Ing.Uni Electronics, Executive MBA, BPE, SVEB
SCRUM Master - Hermes Foundation

IT Business Project and Process Manager
Business Analyst (Performance Management)

AT GLANCE...

IT Business Project Manager:

Passionate Project Manager with 20 years of experience in the Pharma, Telecom, Retail and Energy sectors. Exceptional Communicator through the whole project life-cycle.

I'm a people person who enjoys leading and coaching teams.

Thanks to a dual Background (Tech & Business) I'm in the position to serve as strong link between Business Requirements, Technical Specifications and IT Implementation.

CAREER HISTORY

Project Management / Startup Consulting (WIMZ.ch - Selbständig)   March 2022 - Today
- Digital Transformation Consultant
- Senior Project Management Consulting Services / Coaching
- Process Engineering & Strategy Management

4 Months Sabbatical (Pause) / Ausbildung   Nov 2021 - March 2022

Project Manager / PMO / Process Engineering (Novartis AG - BASEL)
(External contract or 3 years project) July 2018 - Nov 2021
- As Project Manager M&A IT Transition Project; Stein (CH)
- As PMO for Projects in El Masnou and Barbera (ES)
- As Process Engineer and BI Solution Designer
- As Qlik and Performance Mgmt Trainer

Consulting & Business Communication Trainer (WIMZ.ch)
Self-Employed - Jan 2014 – July 2018
- Business Engineering Consulting for: ALSTOM, SBB, GE, Swisscom, among others.
- Business Management Communication: Education / Seminars / Workshops.

Telecommunications Company – Swisscom AG (Bern)
Transversal Project Manager : Feb 2011 – Nov 2013
- Conduct IT Projects and Teams under the Financial, Scope, Time and Quality constraints.
- Conduct Requirements Engineering.
- Conducting SCRUM
- Tracking activities against the baseline and communicating Project Key Performance Indicators to Stakeholders.

■ Baby Pause - Sabbatical (Switzerland - Chile)   Sep 2009 – Jan 2011

■ IT Consultant Company – Trivadis AG (Zurich)

IT Project Manager / Consultant - Nov 2007 – Mar 2009

- Conduct ITIL based Project for Turbine Manufacture Client (Harmonisation of ITIL Process - Service Delivery Management)
- Corporate Performance Management: Creation of Business Consulting (Corporate Performance Management@ Trivadis) Business Unit, intended to be used as new service line at Trivadis.
- Business Intelligence (BI) Project Manager: For Swiss Vendor Machine enterprise (Client). Project encompassing business Process and Reporting Governance.

■ Consultant Company – Crealistic AG (Biel)

Business Consultant - Aug 2006 – Nov 2007

- Business Consultant / Consultant: Definition and implementation of Decision Support System for important turbine manufacture french enterprise. Project involved the definition of Key Performance indicators, the modeling of the associated processes and the implementation of a Business Intelligence tool based on Microsoft, SAP, and Remedy (Action Request System)

■ Manufacture / Energy – ALSTOM AG (under 3rd party firm).

IT Process and Quality Mgmt. - Feb 2001 – Mar 2006

- Process Management and Workflow development for IT Delivery Services: Evaluation of Processes, cost estimation, improvement proposals and measurement instruments implementation.
- Database Engineer (Lotus Notes & Oracle): Responsible for Data Integration in Lotus Notes, business application development, including workflows and Internet Applications of ITC-ALSTOM clients. In addition, administrating the oracle environmental systems.
- Project Manager for Migration of Lotus Notes system (core mail and process system at ALSTOM) from 4.6 to 5.0 and for 4'000 internal customers.

■ Pharma – ROCHE (Basel 1y Contract under 3rd Party firm)

Lotus Notes & Oracle Developer - Jan 2000 – Jan 2001

- Development of Business process automation (Lotus Notes)
- Database Administration (Oracle)

LANGUAGES

SPANISH (Mother Tongue)

ENGLISH (Oral & Written)

GERMAN (Oral & Written)

ACADEMIC BACKGROUND

SVEB (Schweizerischer Verband für Weiterbildung SVEB) Cert.- *Lernwerkstatt Olten, Nov 2017 - May 2018*

CAS BUSINESS PROCESS ENGINEERING
Hochschule Luzern, 2011

Executive MASTER OF BUSINESS ADMINISTRATION (EMBA)
Swiss Business School, Zurich - CH - 2003-2005

DIPL. ING ELECTRONICS
Technical University UTFSM, Chile, 1994 -2000

INFORMATICS ENGINEERING
Universidad del Bio Bio, Concepcion- Chile, 1992-1993

Certified Lotus Notes Specialist (CLS)
IBM, 2000

PERSONAL DETAILS

Nationality: Chile
Birth Date: March 05, 1972
Swiss Working Permit: C
Address: Kirchstrasse 6, 4127 Birsfelden
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Dipl.Ing.Uni Electronics, Executive MBA, BPE, SVEB
SCRUM Master I - Hermes Foundation
Project Manager / Process Engineering

Languages

Spanish   English   German

■Verbal   ■Written

20 Years of experience in IT Business

4 Industries Expertise
- Pharma
- Telecommunications
- Energy / Engineering
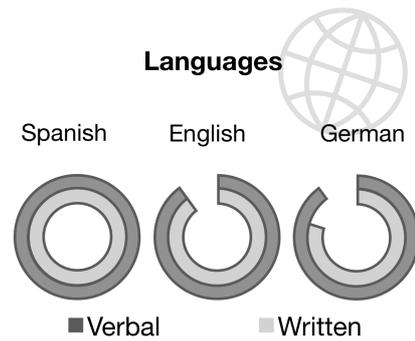- Business Operations Consulting

3 Core Business Competence Fields:
- Project Management (PMI/PMP + AGILE)
- Strategy Management (CPM/BSC/BI)
- Business Process Engineering/Modelling (EPC/BPML)

1 Common Success Factor & Major Strength:
- Human Centred Management & Leadership
  (Communication, Stakeholder and Risk Management)

Expertise / Motivation

- IT Project Management
- Stakeholder Mgmt
- SCRUM, Kanban, CCPM
- High Complexity Challenges
- Cost Control / Budgeting
- Presentation / Speech
- Team Leading
- Digital Transformation

March 2022
WIMZ.ch - Business Consulting and Training (Independent)

Self-Employed / Selbständig

✓   *IT Business Project Manger, PMO and Process Engineer*

NOVEMBER 2021
Large Pharma Concern - Basel

IT Project Manager /Business Engineer

✓   *IT Business Project Manger, PMO and Process Engineer*

JULY 2018
WIMZ.ch - Business Consulting and Training

Self-Employed / Selbständig

NOVEMBER 2013
SWISSCOM AG (Transversal PROJECT MANAGER)
✓   *VoIPer: Business Intelligence / DSS Implementation for VoIP Business*
✓   *FVO: SMS/MMS, Voice & Web Adult Entretainment*
    Content (AEC) youth protection for non - contract holders
✓   *LIBERO: Abolition of Rollover base contract.*
✓   *SOS: KMU e-Commerce Portal Development*

FEBRUARY 2011
Sabatical / Baby pause
Switzerland & Chile

SEPTEMBER 2009
TRIVADIS AG (BUSINESS CONSULTANT)
✓   *Business Intelligence Project Manager*
✓   *Corporate Perfoemance Management*

NOVEMBER 2007
CREALISTIC AG (BUSINESS CONSULTANT)
✓   *Business Intelligence Project Manager*
✓   *Technology Business Development*

AUGUST 2006
ALSTOM (BADEN - CH)
✓   *Process Management and Workflow development for IT Services*
✓   *ITIL Implementation Project Manager*
✓   *Database Engineer (Lotus Notes & Oracle)*
        Data Integration in Lotus Notes
✓   *Project Manager: Migration Lotus Notes Core Systems*

FEBRUARY 2001

Academic Background

2022 - Professional SCRUM Master I Cert
2022 - Hermes Foundation Cert
2018 - SVEB (Schweizerischer Verband für Weiterbildung)
2011 - CAS BUSINESS PROCESS ENGINEERING
2005 - Executive MBA
2000 - dipl.ing.Uni ELECTRONICS
2000 - Certified Lotus Notes Specialist (CLS)
1993 - INFORMATICS ENGINEERING

Training: Project Management Professional (PMP / PMI)
Training: Hyperion Essbase Fundamentals
Training: Oracle Administration I & II
Training: IBM Lotus Notes / Domino Development and Admin

Interest and Passion for

- Human Centred Project Management
- Project / Process & Team Management
- AGILE Project Mgmt (Scrum, Kanban, CCPM)
- Creative Problem Solving
- NLP (Neurolinguistic Programming)
- TA (Transactional Analysis)
- SQUASH / Sports in general
- Photography
- BASEL